

West Pennine Local Medical Committee

January 2021 UPDATE FROM YOUR LMC



Dr Amir Hannan, Chair



Dr Alan Dow, Secretary



Dr Mohammed Wasim, Vice Chair

Congratulations to Dr Amir Hannan, MBE

We are very proud of Dr Amir Hannan, West Pennine LMC Chair, who has received an MBE for his outstanding work in General Practice. Dr Hannan has championed patient access to records for many years and at his practice in Hyde has succeeded in enabling patient access to their electronic health record for over 10,000 patients.

I have attached a personal message of thanks from Dr Amir Hannan, as well as a copy of the Manchester Evening News article, reporting on his achievement.

COVID 19 Vaccination programme

West Pennine LMC is well aware how difficult it is for GPs and practice staff in Oldham and Tameside & Glossop to keep up to date with all the changes about the COVID vaccination programme- the biggest ever national vaccination programme.

We will continue to update our website with the best guidance we get from NHSE/GMHSCP/GPC/UK LMCs and if you have any specific queries or concerns, please do not hesitate to contact us.

<https://www.westpenninelmc.org.uk>

westpenninelmc@btconnect.com

COVID 19 Guidance

Tameside & Glossop CCG have recently published Version 21 of their guidance.

Please find the attached, which you can also be found on our website:

<https://www.westpenninelmc.org.uk>

LMC meeting – 12th January 2021

The committee met on Tuesday 12th January 2021 at 7pm via Teams. Members were updated on EMIS Community Referrals within Tameside & Glossop. Just before Christmas we met with representatives from the Foundation Trust and outlined the issues, giving them a 4-week deadline to explore the problems and see if it was possible to improve and use this system.

The Committee discussed at length the challenges of delivering the COVID 19 vaccination programme, amidst changing guidelines. LMC Representatives expressed concern over loss of public trust as a result of delaying the second dose of the vaccine, which some patients were expecting to have 3 weeks after their first dose.

Committee members also expressed real concern over the welfare of staff, many of whom have been working extremely long hours – helping to maximise delivery of the COVID-19 vaccine by working over weekends and bank holidays. Burnout is currently a real risk for many NHS colleagues.

Please remember your LMC is here for you. Please do contact us if you feel we can support you or your practice staff in any way: westpenninelmc@btconnect.com

Support from the Samaritans

The Samaritans have recently launched a new confidential support line for NHS and social care workers. They can be contacted on 0800 069 6222, 7 days a week , 7am-11pm.

I have attached a poster, which you may wish to display in the staff areas of your practice building.

Moral Injury

Dr Amir Hannan, West Pennine LMC Chair, flagged the issue of “moral injury” to healthcare professionals during the Covid-19 pandemic. Please do be aware that your colleagues may suffer from moral injury and could therefore require additional support. The following article explains the basis of the Moral Injury and a methodology for organisations to consider, to help identify those that may be at risk of this:

[Enhancing mental health resilience and anticipating treatment provision of mental health conditions for frontline Healthcare workers involved in caring for patients during the COVID-19 Pandemic – A call for action](#)

The following link also contains important information on supporting colleagues: <https://people.nhs.uk/>

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DPO Update



Jane Hill, GP Practice Data Protection Officer

Pinnacle COVID 19 vaccination programme reporting system

I wrote to you earlier in the week, alerting you to the fact that there has been a data breach as a result of the Pinnacle system transferring reports containing GPs' personal mobile phone numbers into patient's electronic records. Unfortunately, at least three GPs- vaccination site leads gave their personal mobile number to colleagues at NHS Digital who then inputted their phone numbers into Pinnacle. As a result, the GPs' personal numbers can now be viewed in at least 7000 patient records. This issue has been escalated to a national level and NHS England who are the data controller for the Pinnacle system have reported the breach to the Information Commissioner's Office.

If you do/ did have a personal phone number in the Pinnacle system, please can you let me know ASAP, so the full extent of this issue can be addressed?

GP practice Privacy Notices on website

Can you please ensure the privacy notice on your practice website has been updated with information about COVID-19 purpose data processing? At the end of December, I sent suggested wording, a copy of which I've attached. Details of the Notice under Regulation 3(4) of the Health Service Control of Patient Information Regulations 2002, the "COPI notice", should also be included in your privacy notice. This notice mandates the sharing and processing of data with a COVID-19 purpose. I have attached a copy of the letter which was sent out on 20th March 2020. The Notice has since been extended to March 2021 and the expectation is that it will be extended again until September 2021 and possibly beyond that date.

If you require any further information, please do not hesitate to contact me at jane.hilldpo@nhs.net or westpenninelmcbtconnect.com, or mobile 07951 530 417.